

# Frequently Asked Questions on Sagara Application

## 1) What is Sagara

Sagara web portal and mobile application is developed for ensuring fishermen security, focused on monitoring the movements of fishing vessels and registering the crews going for fishing operation. This will primarily act as a form of communication between fishermen and authorized government agencies, to be informed about the fishermen and the vessels on board.

## 2) Why Sagara?

At present there no record of fishermen on sea. It becomes very difficult in the event of natural calamities affecting fishermen. If such information is available, the recovery and emergency operations can help on such situations.

## 3) What is REALCRAFT

Realcraft is a Web application for vessel registration and license issue. It is implemented in all 9 marine states and 4 UTs across the country. Around 2.85 lakh vessels have been registered. In Kerala 37000 vessels have been registered.

## 4) How can I register my vessel details in REALCRAFT

You can approach nearest fisheries office with required documents for registration.

## 5) How Sagara is Connected to REALCRAFT

Sagara application allows users to login to the application only if the user's Vessel is registered with REALCRAFT.

## 6) What is Sagara Mobile Application

It is an android application developed by NIC to help fishermen in registering the vessel movement information and passenger details to Sagara system.

## 7) How can i install sagara application

You can download the application by navigating to the web portal

<https://sagara.kerala.gov.in/download> The application is available in google playstore.

## **8) What are the information fishermen need to submit**

At present Fishermen need not submit any information. But the boat owner or representative has to submit the mobile number or identification number.

## **9) What information boat owner/boat owners authorised representative travelling in the boat has to enter?**

Boat owner or authorised representative has to use the mobile application. They have to submit the travel information before starting the travel. They have to submit the travel direction and passenger list.

## **10) Is this application compatible with all types of phones?**

At present the application is developed for android based mobile phones.

## **11) What is the minimum version of android OS supported by this application?**

This application works from android 4.4 (Kitkat) onwards. Present version of android is 8.1.0 (Oreo)

## **12) How can I enter the passenger details in the app?**

You can enter the passenger details using the “add passenger” option available in the travel manage screen.

## **13) Can I register my default traveller list?**

Yes, you can add passengers to your default list. By default the passenger will be added to your default list. You can mark the checkbox saying “temporary” to make this passenger applicable only for the current travel.

## **14) How can I type passenger list in the application.**

You can type in any Indian language or in english based on your convenience.

## **15) How can I type Malayalam in android**

All latest mobile phones support Indian languages. If such option is not available, you can download and install the google indic keyboard from play store.

**16) Can two people update travel data for the same boat at the same time.**

No there is one boat one login concept. No two person can register travel for a vessel at the same time.

**17) What if I am the owner of the vessel and I operate the vessel.**

You can update both owner and sagara operator number as your number. Then you can operate the same.

**18) How can I register my mobile number in sagara?**

You can approach nearest fisheries office to update it.

**19) How can I Update my mobile number in sagara?**

You can approach nearest fisheries office to update it. We will provide an option to update sagara operator mobile number from the boat owner login in the coming version.

**20) How can I Clear the default passenger list?**

- i) You can approach nearest fisheries office to update it
- ii) We will provide the option for the same in the sagara operator login in the next version.